

VOA's Strategic Priority focuses on Service Expansion: Grow housing, homeless services and, community justice programs.

Community Justice



- Expand recovery and substance use supports to improve public safety and divert people from incarceration.
- Drive program growth through partnerships, data, and policy engagement.
- Double our current reach in the communities we serve. Expansion to reach 150 more via co-response and jail programs.

Homeless Services



- Expand our Homeless Response Team to serve 50% more chronically unsheltered people each year.
- Construct a new 25-unit supportive housing development in Augusta by 2027.

Affordable Housing



- Strengthen and Expand VOA's Property Management Services to preserve and maintain over 500 affordable housing units.



Conclusion:

VOA will stay true to our mission of uplifting individuals and families across the region. By expanding vital services, strengthening our finances, supporting our workforce, and deepening public partnerships, we will keep our work and compassionate care sustainable and transformative. Care is not a single service – it is a philosophy rooted in housing, hope, whole-person support, and community partnership. Our goal is to meet people where they are.

For more information or to offer support, please visit voanne.org or email us at info@voanne.org.



MENTAL HEALTH & SUBSTANCE USE

The poverty rate for Maine residents aged 85 and over is 12.7%, approximately 50% higher than for younger senior cohorts. This demographic is most at risk for housing insecurity.

Research shows that those struggling to afford housing are more likely to report fair or poor health.



AFFORDABLE HOUSING

Supportive housing with behavioral health services reduces hospitalizations and emergency service use by 40–60%.

People with mental illness are 10 times more likely to experience homelessness than the general population.

Veterans are 50% more likely than a civilian to become unhoused.

The road from trauma, mental illness, addiction, and housing insecurity can be a long and lonely.

VOANNE is an agency walking beside individuals and families toward deliberate, lasting well-being within their community of choice.



Maine is experiencing a severe shortage of affordable housing, requiring approximately 84,000 new units by 2030 to meet demand.

63% of people in Maine jails have not been convicted—they are legally innocent but often detained due to poverty or lack of housing.



HOMELESSNESS & HOUSING STABILITY

Of homeless adults in Maine's 2025 Point-in-Time Count, 27% had a serious mental illness, 16% had a substance use disorder, and 23% were chronically homeless—a group at high risk for justice system involvement.

People leaving incarceration who obtain stable housing are significantly less likely to reoffend or return to jail/prison.



CRIMINAL JUSTICE & PUBLIC SAFETY