



Volunteers
of America®

NORTHERN
NEW ENGLAND



2022 Gratitude Report



VOA NORTHERN NEW ENGLAND



Letter from the CEO

Dear Friends and Supporters of VOA,

The doors have finally flung open after COVID, we are coming back together! Your gifts and friendship have sustained us through another wonderful year that has seen our communities come back to hug one another, have meals, and spend time together. We couldn't have done it without. Due to your support, prayers, and generous gifts, VOA offers over 30 community housing and social service programs to create positive changes in the lives of those we serve.

One of the best parts of coming back together is the re-opening of Camp POSTCARD! For 28 years the Maine Sheriff's Association has partnered with VOA to offer a free camp experience to Maine youth who would not otherwise be able to afford a summer camp experience. This year we welcomed over 80 youth from all sixteen Maine counties to spend time on a lake in Winthrop, Maine. Your donations coupled with support from other community organizations, and the volunteer leadership from Maine's Sheriffs and first responders, helped fifth and sixth graders explore the great outdoors, fish, swim, and enjoy so many recreational opportunities in the sun together! VOA looks forward to organizing Camp POSTCARD in the years to come!

Another sign of coming together was our relaunch of Brew & 'Que for our veteran services in Maine. Too many Maine veterans experience housing instability and homelessness. VOA believes that no U.S. service member should ever experience homelessness after their sacrifice for their loved ones, their communities, and their nation. VOA continues to offer high quality transitional and supportive housing for Veterans and their families in Saco, Biddeford, and at the Togus VA Medical Center campus at Cabin in the Woods.

We rely on the generosity of community members like you to sustain our work. Brew & 'Que is a great gathering we hold each fall at the Stars & Stripes Brewing Company in Freeport in support of our services and housing. This past year, over 100 people gathered in support of our Veterans which makes this homecoming even more special.

If COVID taught us anything, it was the importance of pulling together through tough times. VOA is committed to addressing deep poverty, the housing crisis, and access to health and social services in our local communities. This year we published our latest Strategic Plan: Our Foundation for Home - Bringing New England Home. Because you stood by our side, VOA Northern New England (VOA) has weathered the COVID-19 global pandemic and several years of economic turmoil. However, Northern New England is faced with a crushing housing crisis that is impacting every community. The median home in Maine now costs \$345,000 (March 2022), up from \$256,000 in 2020. Many families realize they may never be able to buy a home or even afford an apartment.



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Letter from the CEO

Our vision, over the next several years is to accomplish the following:

- Bring people home by expanding and preserving affordable housing, especially in rural areas.
- Strengthen community safety by expanding VOA's community justice services to new counties.
- Impact the health and well-being of our program participants by evaluating our health measures.

Your prayers, your donations, and your talents help to sustain VOA's strategic goals and ministry of services. As one of the leading nonprofits organizations in Maine, VOA is moving forward to build community strength and well-being, and we are grateful for your continued friendship. We thank our loving God for the blessings of safety and growth through COVID and will continue our mission to outreach and uplift others. Thank you again for all you do to further our reach!

Sincerely,

A handwritten signature in blue ink that reads "Richard A. Hooks Wayman". The signature is fluid and cursive, with a long horizontal flourish extending to the right.

Your support in action...

Veteran Services

- \$85,526 community dollars supporting those who have served
- Three dedicated sites providing housing to veterans
- 113 Veterans served through housing and support services



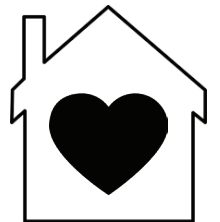
Camp POSTCARD

- 114,879 community dollars paving the way for Maine's future leaders
- 89 Maine children experienced a once-in-a-lifetime week of fun
- 31 law enforcement and first responder volunteer camp counselors
- Over 200 friendships nurtured and encouraged



Affordable Housing for Older Adults

- 17 affordable housing properties
- 497 older adults kept out Maine and New Hampshire's cold winters
- Thousands of hours keeping older adults active and engaged with the community
- 24/7/365 Access to in-house food pantries, ensuring the health of residents



... has impacted **THOUSANDS.**

Your generosity...

Diversion and Correctional Services

- Increasing chances of successful transition into the community
- Improving community support systems for people reentering community
- Teaching employment, relationship, financial, and cognitive behavioral skills
- Enhance reunification of families



Behavioral Health and Intellectual and Developmental Disability Services

- Helping individuals find fulfillment and happiness in their lives
- Over 50 personal care and treatment goals met
- Improving service model to benefit residents
- Focus on care quality and resident satisfaction



Recovery Services

- Serving southern Maine for 5 years
- Providing hope and opportunity to those without
- Repairing, restoring, and reinvigorating families
- Serving as a permanent lifeline to alumni in crisis

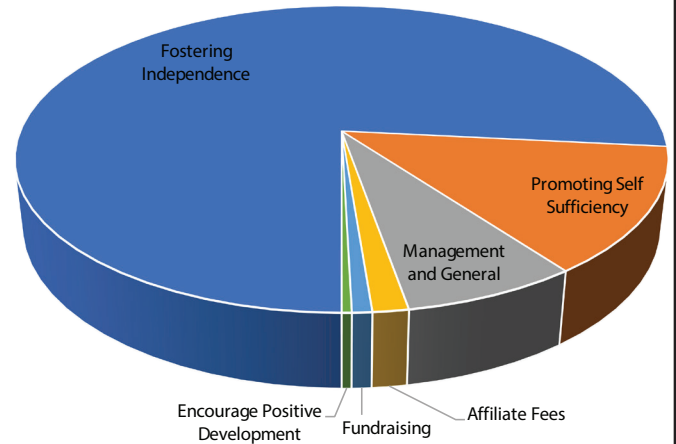


... makes this POSSIBLE.

Financials

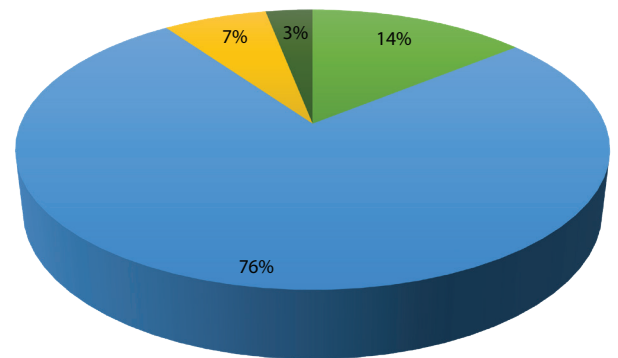
Operating Expenses

Fostering Independence	\$12,778,238
Promoting Self Sufficiency	\$2,210,067
Management and General	\$1,231,106
Affiliate Fees	\$249,422
Fundraising	\$139,515
Encourage Positive Development	\$69,131
Total	



Revenue from Operations

Program service fees	\$2,307,826
Grants & Government	\$12,404,035
Other	\$1,100,998
Public Support	\$498,359



■ Program service fees ■ Grants & Government ■ Other ■ Public Support

Continuing Your Support

Give Now

HELP others RIGHT NOW with a gift to people in need. SUPPORT those who rely on YOUR kindness.



Give Often

One of the most impactful INVESTMENTS you can make is a recurring MONTHLY gift.



Give Forever

SUPPORT the Camp POSTCARD Endowment fund and ensure that DESERVING Maine Kids can attend Camp for free, indefinitely.
Call: Michael Coon
207-373-1140 ext 214



Give A Legacy

Create YOUR LEGACY and provide for others with a PLANNED GIFT.
Call: Michael Coon
207-373-1140 ext 214



VOA is a 501(c)(3) nonprofit organization
EIN: 58-1818450
14 Maine St, STE 100
Brunswick, ME 04011
All donations are tax deductible to the extent allowed by law.

THANK YOU!