

# 40-HOUR BASIC MEDIATION TRAINING

## June 14, 15, 16, 21 & 22, 2017 – South Portland, Maine

Co-Sponsored by

Community Mediation Services - Volunteers of America Northern New England & The Opportunity Alliance

Interested in becoming a mediator? Enhancing your conflict resolution/management skills? Or, learning how to assist others in resolving their conflict-related issues? If yes, plan to attend this 5-day hands-on highly interactive practical training. Demonstrations, discussions, exercises, videos, and role-play practice with mediation scenarios are central features of this training in addition to mini-lectures. It will focus on both the facilitative and transformative orientation models. Guest mediator coaches will provide additional guidance and experience in your learning.



### You will learn:

- Conflict theory and management
- Theories and practice of mediation – both facilitative and transformative orientations
- Screening for mediation appropriateness
- Ways to build and enhance client rapport
- The impact of mediator influence
- Standards of mediator practice & ethical issues
- The professional limitations of mediation practice

Learn new skills, understand how to apply them to your life and to a mediation practice by taking this training. Past participants report an amazing shift in the way they talk, listen and problem solve – at work and in their family life.

**At the conclusion of the training, participants will receive a Certificate of Completion, a commonly accepted state and national standard. Note: Participants are expected to attend all training sessions to receive a certificate.**

### PRESENTERS

**Karen Groat**, director of The Opportunity Alliance Mediation Service. She has been working directly with mediators, families, communities and outside organizations through the program for 14 years and conducted more than 2500 mediations. She is an experienced Transformative Mediation trainer and communication coach, provides private and court-related mediation services, and sits on the Board of Governors for the Maine Association of Mediators.

**Elaine Bourne, J.D.**, program manager of Community Mediation Services - VOANNE. She has extensive experience in the community mediation field and in legal education. She regularly delivers trainings on conflict resolution, negotiation, effective communication, and mediation to a wide-range of clients. She has served on the Board of Governors for the Maine Association of Mediators.

**And other professionals from the mediation field**

Enroll Early! Registration is limited

- Dates:** June 14, 15, and 16, 2017 (Wednesday, Thursday, and Friday)  
June 21 and 22, 2017 (Wednesday, Thursday)
- Time:** 8:30 a.m. – 5:00 p.m.
- Location:** The Opportunity Alliance, 50 Lydia Lane, South Portland, Maine
- Fee:** \$850, \$750 Early Bird rate if registered by May 12, 2017  
*\*For CLE credit add an additional \$35 to registration fee*
- Credit:** Maine CLE available

For more information contact:

Elaine Bourne at [mediate@voanne.org](mailto:mediate@voanne.org) or 207.373.1140 ext. 229  
Karen Groat at [karen.groat@opportunityalliance.org](mailto:karen.groat@opportunityalliance.org) or 207.523.5079



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Fee: \_\_\_\_\_ \$750 Early Registration - Must be received by May 12, 2017  
\_\_\_\_\_ \$850 Regular Registration - Received on or after May 13, 2017

\* A non-refundable deposit of \$100 is due at the time of registration\*

\* For CLE credit add an additional \$35 to registration fee\*

Fees include light snacks and beverages. Training participants are responsible for own accommodations, food and transportation.

Last Day to Register – June 2, 2017

Full Payment Due – June 2, 2017

Send to: The Opportunity Alliance, c/o Karen Groat and TOA Mediation Services  
50 Lydia Lane, South Portland, ME 04106  
Fax: 207.874.1181 or scan: [karen.groat@opportunityalliance.org](mailto:karen.groat@opportunityalliance.org)

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**Registration Questions? Contact Karen Groat at [karen.groat@opportunityalliance.org](mailto:karen.groat@opportunityalliance.org) or 207.523.5079**

Name: \_\_\_\_\_

Email: \_\_\_\_\_

Address: \_\_\_\_\_

Preferred Phone: \_\_\_\_\_

Will you need: \_\_\_ CLE Credit?

Name as you would like to appear on your certificate (if different from above): \_\_\_\_\_

**Note:** Participants are expected to attend all training sessions to receive Certificate.

**Cancellation Policies:** Fees will be refunded, less the \$100 deposit, if written request is received by May 26, 2017  
Later cancellations will be refunded only if space is filled. Refunds will be processed after the end of the training.

**Postponement Requests:** Registration fees may be deferred to the next training session provided a written request is received by May 26, 2017

\_\_\_ Check Payment

Payable to: Opportunity Alliance      Memo Line: 40-Hour Basic Mediation Training

Credit Card Payments:      \_\_\_ MasterCard      \_\_\_ Visa

Name (as appears on the card): \_\_\_\_\_

Card Number: \_\_\_\_\_      Expiration Date: \_\_\_\_\_

3 Digit Authorization #: \_\_\_\_\_      Amount To Be Charged To Card: \_\_\_\_\_

