

40-HOUR BASIC MEDIATION TRAINING

October 18, 19, 20, 26, & 27 2017 – Topsham, Maine

Co-Sponsored by

Community Mediation Services - Volunteers of America Northern New England & The Opportunity Alliance

Interested in becoming a mediator? Enhancing your conflict resolution/management skills? Or, learning how to assist others in resolving their conflict-related issues? If yes, plan to attend this 5-day hands-on highly interactive practical training. Demonstrations, discussions, exercises, videos, and role-play practice with mediation scenarios are central features of this training in addition to mini-lectures. It will focus on both the facilitative and transformative orientation models. Guest mediator coaches will provide additional guidance and experience in your learning.

You will learn:

- Conflict theory and management
- Theories and practice of mediation – both facilitative and transformative orientations
- Screening for mediation appropriateness
- Ways to build and enhance client rapport
- The impact of mediator influence
- Standards of mediator practice & ethical issues
- The professional limitations of mediation practice

Learn new skills, understand how to apply them to your life and to a mediation practice by taking this training. Past participants report an amazing shift in the way they talk, listen and problem solve – at work and in their family life.

At the conclusion of the training, participants will receive a Certificate of Completion, a commonly accepted state and national standard. Note: Participants are expected to attend all training sessions to receive a certificate.



PRESENTERS

Karen Groat, director of The Opportunity Alliance Mediation Service. She has been working directly with mediators, families, communities and outside organizations for 15 years specializing in complex family conflict and systems. An experienced Transformative Mediation trainer & communication coach, she provides private and court-related mediation services, and sits on the Board of Governors for the Maine Association of Mediators.

Elaine Bourne, J.D., program manager of Community Mediation Services - VOANNE. She has extensive experience in the community mediation field and in legal education. She regularly delivers trainings on conflict resolution, negotiation, effective communication, and mediation to a wide-range of clients. She has served on the Board of Governors for the Maine Association of Mediators.

And other professionals from the mediation field

Enroll Early! Registration is limited

- Dates: October 18, 19, and 20, 2017 (Wednesday, Thursday, and Friday)
October 26 and 27, 2017 (Thursday, Friday)
- Time: 8:30 a.m. – 5:00 p.m.
- Location: Westrum House, 22 Union Park Road, Topsham, Maine
- Fee: \$850, \$750 Early Bird rate if registered by September 8, 2017
*For CLE credit add an additional \$35 to registration fee
- Credit: Maine CLE available

For more information contact:

Elaine Bourne at mediate@voanne.org or 207.373.1140 ext. 229
Karen Groat at karen.groat@opportunityalliance.org or 207.523.5079



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Fee: _____ \$750 Early Registration - Must be received by September 8, 2017
_____ \$850 Regular Registration - Received on or after September 9, 2017

* A non-refundable deposit of \$100 is due at the time of registration*

* For CLE credit add an additional \$35 to registration fee*

Fees include light snacks and beverages. Training participants are responsible for own accommodations, food and transportation.

Last Day to Register – October 2, 2017

Full Payment Due – October 2, 2017

Send to: The Opportunity Alliance, c/o Karen Groat and TOA Mediation Services
50 Lydia Lane, South Portland, ME 04106
Fax: 207.874.1181 or scan: karen.groat@opportunityalliance.org

Registration Questions? Contact Karen Groat at karen.groat@opportunityalliance.org or 207.523.5079

Name: _____

Email: _____

Address: _____

Preferred Phone: _____

Will you need: ___ CLE Credit?

Name as you would like to appear on your certificate (if different from above): _____

Note: Participants are expected to attend all training sessions to receive Certificate.

Cancellation Policies: Fees will be refunded, less the \$100 deposit, if written request is received by October 2, 2017
Later cancellations will be refunded only if space is filled. Refunds will be processed after the end of the training.

___ Check Payment

Payable to: Opportunity Alliance Memo Line: 40-Hour Basic Mediation Training

Credit Card Payments: ___ MasterCard ___ Visa

Name (as appears on the card): _____

Card Number: _____ Expiration Date: _____

3 Digit Authorization #: _____ Amount To Be Charged To Card: _____

