

# MEDIATION TRAINING: INTRODUCTORY 40-HOUR CERTIFICATE TRAINING

March 30, 31 and April 1, 6 and 7, 2016

*Co-Sponsored by The Opportunity Alliance  
& Community Mediation Services - Volunteers of America Northern New England*

This training is for individuals interested in becoming a mediator or applying mediation skills to their personal and professional lives. This program will focus on both the problem solving orientation (facilitative) and transformative orientation models. The training is highly interactive and will incorporate different styles of learning including presentations, demonstrations, interactive discussions and role-play practice with mediation scenarios. Guest mediation coaches will provide additional guidance and experiences.

This 40 hour training focuses on learning new skills, understanding how to apply them to your life and developing a mediation practice. By the end of the training, participants have reported an amazing shift in the way they talk, listen and problem solve – at work and in their family life.

### ***In this training you will learn:***

- Conflict theory and management
- Theories and practice of mediation – both problem solving and transformative
- Screening for mediation appropriateness
- Ways to build and enhance client rapport
- The impact of mediator influence
- Standards of mediator practice & ethical issues
- The professional limitations of mediation practice

**At the conclusion of the training, participants will receive a Mediation Certificate, a commonly accepted state and national standard. Note: Participants are expected to attend all training sessions to receive a certificate.**



### **PRESENTERS**

**Karen Groat**, director of The Opportunity Alliance Mediation Service. She has been working directly with mediators, families, communities and outside organizations through the program for 13 years and conducted more than 2500 mediations. She is an experienced Transformative Mediation trainer and communication coach, provides private and court-related mediation services, and sits on the Board of Governors for the Maine Association of Mediators.

**Elaine Bourne, J.D.**, program manager of Community Mediation Services - VOANNE. She has extensive experience in the community mediation field and in legal education. She regularly delivers trainings on conflict resolution, negotiation, effective communication, and mediation to a wide-range of clients. She has served on the Board of Governors for the Maine Association of Mediators.

## **ENROLL EARLY! SPACE IS LIMITED!**

- DATES:** March 30, 31 and April 1 (Wednesday, Thursday, Friday)  
And April 6 and 7, 2016 (Wednesday and Thursday)
- TIME:** 8:30 a.m. – 4:30 p.m.
- LOCATION:** The Opportunity Alliance, 50 Lydia Lane, South Portland, Maine
- FEE:** \$850 (\$750 Early Bird rate if registered by February 28, 2016)
- CREDITS:** CEUs, Maine CLE available (*Add \$35 to registration fee for CLE credit*)

**For more information contact:** Elaine Bourne at [mediate@voanne.org](mailto:mediate@voanne.org) or 207.373.1140 ext. 229 or  
Karen Groat at [karen.groat@opportunityalliance.org](mailto:karen.groat@opportunityalliance.org) or 207.874.1175 ext. 6018

**MEDIATION TRAINING REGISTRATION FORM**

March 30, 31 and April 1, 6 and 7, 2016

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Fee: \_\_\_\_\_ \$750 Early Registration - *Must be received by February 28, 2016*  
\_\_\_\_\_ \$850 Regular Registration - *Received after February, 2016*

*\*A non-refundable deposit of \$100 is due at the time of registration\**

*\*For CLE credit add \$35 to registration fee\**

*Group discounts may be available for three or more individuals from same organization. Call for a quote. Fees include light snacks and beverages. Training participants are responsible for own accommodations, food and transportation.*

**Last Day to Register – March 18, 2016**

**Full Payment Due - March 21, 2016**

Send to: The Opportunity Alliance, c/o Karen Groat and TOA Mediation Services  
50 Lydia Lane, South Portland, ME 04106  
Fax: 207.874.1181 or scan: karen.groat@opportunityalliance.org

Name: \_\_\_\_\_

Email: \_\_\_\_\_

Address: \_\_\_\_\_

Preferred Phone: \_\_\_\_\_

Will you need: \_\_\_ CLE Credit? \_\_\_ CEU Credit?

Name as you would like to appear on your certificate (if different from above): \_\_\_\_\_

***Note:** Participants are expected to attend all training sessions to receive certificate.*

Check payments should be made payable to: The Opportunity Alliance

*Memo line:* 40-Hour Basic Mediation Training

Credit Card Payments: \_\_\_ MasterCard \_\_\_ Visa

Name (as appears on the card): \_\_\_\_\_

Card Number: \_\_\_\_\_ Expiration Date: \_\_\_\_\_

3 Digit Authorization #: \_\_\_\_\_ Amount To Be Charged To Card: \_\_\_\_\_

**Cancellation Policies:** Fees will be refunded, less the \$100 deposit, if written request is received by March 18, 2016. Later cancellations will be refunded only if space is filled. Refunds will be processed after the end of the training.

**Postponement Requests:** Registration fees may be deferred to the next training session provided a written request is received by March 18, 2016.

**Registration questions? Contact Karen Groat of The Opportunity Alliance at**  
[karen.groat@opportunityalliance.org](mailto:karen.groat@opportunityalliance.org) or 207.874.1175 ext. 6018

