

# MEDIATION TRAINING: INTRODUCTORY 40-HOUR CERTIFICATE TRAINING

August 31, September 1, 2, 10 & 11, 2015 - Bangor

Co-Sponsored by

Community Mediation Services - Volunteers of America Northern New England & The Opportunity Alliance

This training is for individuals interested in becoming a Mediator or applying mediation skills to their personal and professional lives. This program will focus on both the problem solving orientation (facilitative, directive) and transformative orientation models. The training is highly interactive and will incorporate different styles of learning including presentations, demonstrations, interactive discussions and role-play practice with mediation scenarios. Guest mediation coaches will provide additional guidance and experience in your learning.

At the end of the training, participants report an amazing shift in the way they talk, listen and problem solve – at work and in their family life. The primary focus of the training is both on learning new skills, understanding how to apply them in your life and the steps to developing a Mediation practice.

#### ***In this training you will learn:***

- Conflict theory and management
- Theories and practice of mediation – both problem solving and Transformative
- Screening for mediation appropriateness
- Ways to build and enhance client rapport
- The impact of Mediator influence
- Standards of Mediator practice & ethical issues
- The professional limitations of mediation practice

**At the conclusion of the training, participants will receive a Mediation Certificate, a commonly accepted state and national standard for new Mediators. Note: Participants are expected to attend all training sessions to receive Certificate.**



#### **PRESENTERS**

**Elaine Bourne, J.D.**, program manager of Community Mediation Services - VOANNE. She has extensive experience in the community mediation field and in legal education. She regularly delivers trainings on conflict resolution, negotiation, effective communication, and mediation to a wide-range of clients. She has served on the Board of Governors for the Maine Association of Mediators.

**Karen Groat**, director of The Opportunity Alliance Mediation Service. She has been working directly with mediators, families, communities and outside organizations through the program for 12 years and conducted more than 2500 mediations. She is an experienced Transformative Mediation trainer and communication coach, provides private and court-related mediation services, and sits on the Board of Governors for the Maine Association of Mediators.

**And other professionals from the mediation field**

**Enroll Early! Registration is limited**

**Dates:** Monday – Wednesday, August 31, September 1 & 2, 2015  
Thursday & Friday – September 10 & 11, 2015  
**Time:** 8:30 a.m. – 4:30 p.m.  
**Location:** Miller Square on Harlow , Bangor ME  
**Fee:** \$850  
*For CLE credit add an additional \$35 to registration fee*  
**Credit:** CEUs, Maine CLE available

**For more information contact:**

**Elaine Bourne** at [elaine.bourne@voanne.org](mailto:elaine.bourne@voanne.org) or 207.373.1140 ext .229  
**Karen Groat** at [karen.groat@opportunityalliance.org](mailto:karen.groat@opportunityalliance.org) or 207.632.1111, ext. 6018

**MEDIATION TRAINING REGISTRATION FORM**  
**INTRODUCTORY 40-HOUR CERTIFICATE TRAINING**  
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Fee: \_\_\_\_\_ \$850 Registration Fee  
*For CLE credit add an additional \$35 to registration fee*  
*Group Discounts may be available for 3 or more individuals from same organization – call for quote*  
*Fees include light snacks and beverages. Training participants are responsible for own accommodations, food and transportation*

Last Day To Register August 14, 2015

Send to: The Opportunity Alliance, c/o Karen Groat and TOA Mediation Services  
50 Lydia Lane, South Portland, ME 04106  
Fax: 207.874.1181

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*Registration Questions? Contact Karen Groat of the Opportunity Alliance at [karen.groat@opportunityalliance.org](mailto:karen.groat@opportunityalliance.org) or 207. 632.1111 or 874-1175 ext 6018*

Name: \_\_\_\_\_

Email: \_\_\_\_\_

Address: \_\_\_\_\_

Preferred Phone: \_\_\_\_\_

Will you need: \_\_\_ CLE Credit? \_\_\_ CEU Credit?

Name as you would like to appear on your certificate (if different from above):  
\_\_\_\_\_

**Cancellation Policies:** Fees will be refunded, less \$100 if written request is received by August 21 , 2015. Later cancellations will be refunded only if space is filled. Refunds will be processed after the end of the training.

\_\_\_ Check Payment

Payable to: Opportunity Alliance      Memo Line: Bangor 40-Hour Basic Mediation Training

Credit Card Payments :      \_\_\_ MasterCard      \_\_\_ Visa

Name (as appears on the card): \_\_\_\_\_

Card Number: \_\_\_\_\_      Expiration Date: \_\_\_\_\_

3 Digit Authorization #: \_\_\_\_\_      Amount To Be Charged To Card: \_\_\_\_\_