

## EVICTION AVOIDED

We helped a landlord and a tenant in Augusta mediate a conflict concerning overdue rent and neighbor complaints. It was about to result in an eviction but fortunately their mediation led to a new rental agreement that fits everyone's needs. The landlord was so pleased with the results, she set up mediations in her other buildings as well.

If you or someone you know is in a dispute involving

- Your neighbors
- Your family
- Personal relationships
- Work place issues
- Apartment/Housing Issues
- Landlord/Tenant
- School issues
- Farms and/or land
- Foreclosure

...Mediation can help.

## MEDIATE FIRST

Community Mediation Services



### Community Mediation Program

14 Maine Street, Suite 301  
Brunswick, ME 04011  
[www.voanne.org](http://www.voanne.org)  
[www.communitymediationservices.org](http://www.communitymediationservices.org)  
(800) 381-0609  
(207) 373-1140 ext. 229  
(207) 441-3076 cell  
[mediate@voanne.org](mailto:mediate@voanne.org)

# COMMUNITY MEDIATION

- Effective
- Confidential
- Affordable



## WELCOME TO COMMUNITY MEDIATION

We help people resolve conflicts.

Are you having a conflict with family members, neighbors, or at work? Conflict happens in everyone's life at some time. With help, conflict can be dealt with effectively; bringing tremendous peace of mind and satisfaction. Our low-cost mediation works with individuals in conflict to clarify issues, explore options and reach a mutually satisfactory resolution.

Community Mediation's services are confidential, effective and affordable. We're a service of Volunteers of America, partnering with individuals and organizations to serve those in need.

If you feel you've tried everything and still need help get in touch with us today. Learn how Community Mediation can make a difference for you.

## HOW MEDIATION WORKS

In mediation, people in conflict will meet with a Mediator; someone who never takes anyone's side. The Mediator helps participants talk about the issues, explore options and create agreements everyone can live with.

- Contact us, we can help you decide if mediation is right for you
- We'll set up a convenient time and place for everyone to meet
- We'll help you identify the issues and look for common ground
- At the end, we'll help write up an agreement that meets everyone's needs

### Contact us at:

(800) 381-0609  
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mediate@voanne.org  
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www.communitymediationservices.org

## A TOUGH PARENTING CHALLENGE

An unmarried couple in Portland had a four-month-old baby. They no longer wanted to live together but needed help to better communicate with each other and make arrangements for co-parenting. They came to Mediation and resolved their tough issues—and agreed on a co-parenting plan that would work for them and their new baby.

## Community Mediation's services are...

- Effective
- Efficient
- Affordable
- Convenient
- Confidential
- Voluntary

## OTHER SERVICES AND TRAINING

Community Mediation also offers:

- Conflict-resolution workshops and trainings for employees, management and organizations
- Grievance services
- Facilitation for strategic planning and other key meetings
- Skill training for communication, team building, and more.

## FRIENDS AGAIN

A deal between three businesspeople went so badly that all three felt cheated out of their money. At first, they even refused to get together in the same room. In mediation, it became clear that the real repair work they needed was to identify and fix misunderstandings in their relationship. After some candid discussions, they walked out shaking hands and joking—friends again.

