MEDIATION TRAINING : INTRODUCTORY 40-HOUR CERTIFICATE TRAINING

May 3 - 5, 18 - 19, 2012

Community Mediation Services - Volunteers of America Northern New England

This training is for individuals interested in becoming a Mediator or applying mediation skills to their personal and professional lives. The training includes; presentations, demonstrations, interactive discussions and practice with mediation scenarios. At the end of the training, participants report an amazing shift in the way they talk, listen and problem solve – at work and in their family life. The primary focus of the training is both on learning new skills, understanding how to apply them in your life and the steps to developing a Mediation practice.

In this training you will learn:

- Conflict theory and management
- Theories and practice of mediation
- Screening for mediation appropriateness
- Ways to build and enhance client rapport
- The impact of Mediator influence
- Standards of Mediator practice
- Identification and management of ethical issues
- The professional limitations of mediation practice

At the conclusion of the training, participants will receive a Mediation Certificate, a commonly accepted state and national standard for new Mediators.

PRESENTERS

Nancy Markowitz LMFT, Program Director of Community and Agricultural Mediation, Volunteers of America Northern New England. Nancy has been a Mediator, Facilitator and Trainer since 1990 and taught the 40 hour mediation training at University of Southern Maine for over 10 years. She was the 2001 recipient of Maine's Alternative Dispute Resolution Award. She brings her mediation and experience, mindfulness training and sense of play into her trainings.

And other professionals from the mediation field

Dates of Upcoming 2012 Trainings …..

Introductory 40-Hour Certificate Training Fall Dates: October 4 - 6, 12 - 13, 2012
Advanced Programs: November 1 - 2, 8 & 9, 2012

For more information go to our website:

http://www.voanne.org/Services/Mediation/training

Contact Nancy Markowitz or Elaine Bourne at mediate@voanne.org or 373-1140 ext.229

Volunteers of America®
NORTHERN NEW ENGLAND

MEDIATION TRAINING REGISTRATION FORM
INTRODUCTORY 40-HOUR CERTIFICATE TRAINING
May 3 – 5, 18 – 19, 2012

Dates: Thursday, Friday, Saturday – May 3 - 5 ,2012
Friday, Saturday – May 18 - 19, 2012
Time: 8:30 a.m. – 4:30 p.m.
Location: Westrum House, 22 Union Park, Topsham, Maine
Fee: 40 Hour Training: $775, $750 Early Bird – Register by April 3, 2012
Credit: CEUs, CLE's available for all training
For more information contact: Nancy Markowitz or Elaine Bourne at mediate@voanne.org or 373-1140 ext.229

Deposit of $100 due on registration
Attendee: (Please print)

Name: _____

Email: _____

Address: _____

Preferred Phone: _____

Will you need □ **CLE Credit?** □ **CEU Credit?**

Make $100 deposit check payable to:
Volunteers of America, 14 Maine Street, Suite 301, Brunswick, ME 04011
Memo: CMS Training

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